



“An indispensable tool, I highly recommend the upgrade to other clinicians looking to reduce their admin burden and improve the quality of their documentation.”

GP partner in South West London sees meaningful time savings and improved documentation with Lexacom Echo upgrade.

Dr Peter Hughes, a GP Partner and Clinical Director at Nelson Medical Practice in South West London, has been a long-time user of Lexacom's solutions. After returning to clinical work in 2012 following a major stroke, Dr Hughes actively sought technologies to help streamline his workflow and maintain high standards of care for his patients. This search led him to adopt Lexacom Echo, a tool he now relies on daily for dictating clinical notes directly into EMIS Web, emails, and Microsoft Word.

Following his upgrade to the all-new Lexacom Echo, Dr Hughes has experienced enhanced transcription accuracy and increased efficiency, saving him "around 30–45 minutes each day". The upgrade has not only improved the quality of his documentation but also made a noticeable impact on his work-life balance, and the overall workflow of his practice.

“As a GP Partner and Clinical Director at Nelson Medical Practice in South West London, I’ve been a long-time user of Lexacom’s dictation products. I initially used the original Lexacom platform primarily to send dictations to secretaries for later transcription.”

“After returning to clinical work in 2012 following a major stroke, I began actively seeking technologies that would help me work more efficiently and maintain the high standards of care I strive for.”

One of the most reliable and accurate tools in my clinical workflow

“This led me to adopt Lexacom Echo, which I’ve been using ever since in my daily consultations—particularly to dictate directly into EMIS Web- it remains one of the most reliable and accurate tools in my clinical workflow.”

Significantly enhanced user experience

“The recent upgrade to Lexacom Echo with the new comprehension engine has significantly enhanced the user experience.”

Immediate increase in transcription accuracy

“Installation was quick and seamless, and the increase in transcription accuracy is immediately noticeable—whether I’m dictating clinical notes, composing emails, or drafting documents in Word.”

“The tool now requires far fewer edits, which has markedly improved my efficiency and reduced the cognitive load of documentation.”

More professional and clinically appropriate documentation

“A particularly valuable feature is the option to toggle between plain English and medical terminology. I tend to keep the medical terminology setting, as I believe it contributes to more professional and clinically appropriate documentation.”

“The plain English mode is a useful alternative when needed for patient communication or broader correspondence.”

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This upgrade saves 30–45 minutes each day

“On average, I estimate this upgrade saves me around 30–45 minutes each day in documentation and admin time. This time saving has had a tangible impact on my workload and work/life balance.”

Secretaries say their jobs are easier with Echo

“My secretaries have also expressed how much easier their job is when I use Lexacom Echo, as the software handles much of the transcription and formatting they would otherwise need to do manually.”

“In the rare instances where I’ve encountered technical issues, my experience with Lexacom’s customer support has been second to none—quick, efficient, and always helpful, which gives me confidence in the reliability of the product and the team behind it.”

“In summary, Lexacom Echo continues to be an indispensable tool for me. It’s reliable, accurate, and seamlessly integrated into clinical systems. I would highly recommend the upgraded Echo to other clinicians looking to reduce their admin burden and improve the quality of their documentation.”

“Thank you for your continued innovation and support.”

Dr Peter Lloyd Hughes

GP Partner and Clinical Director
Nelson Medical Practice,
South West London

All-new Lexacom Echo

Echo now offers unrivalled speech recognition accuracy.

Echo now proofreads transcriptions, correcting spelling and grammar.

Upgrading also gives access to our new AI features, which can summarise consultations and generate clinical documentation.

Bring the latest tech to your work, and free up more time in your day.

