LEXACOM

Stonelaw Medical Practice improves clinical efficiency by switching to Lexacom

Used on a daily basis by eight GPs and one Medical Secretary, Stonelaw Medical Practice has transformed working practices with Lexacom 3, and are already looking for ways to integrate other documents creation services from Lexacom to further boost efficiency.

Christina McCutcheon, Practice Manager of Stonelaw Medical Practice, describes what a huge difference Lexacom 3 has made to the way they manage their Practice. They now have access to Lexacom 3 digital dictation in every consultation room, which ensures that GPs can work far more efficiently. Combined with the latest supporting Olympus hardware, Lexacom has ensured the team are creating more accurate documents, while saving time and using a streamlined workflow.

"Before we moved to Lexacom 3, it took much longer to get patient letters and referrals written and sent out, we found ourselves waiting for dictations to be handed over by the GPs. Now, we can see them appear before the patient has even left the building. At Stonelaw Medical Practice, we look after 11,500 patients, so it is vital we run a smooth workflow operation at the practice."

"The Lexacom 3 software now allows me to report on our workflow efficiencies and it ensures that my team all have equal amounts of work. This has saved us so much time, from managing workloads and waiting for dictations to arrive, and also the speed of which the documents are produced." Christina McCutcheon.

Stonelaw Medical Practice has been so impressed with Lexacom 3 that they have already recommended other local medical practices to trial the software. Christina McCutcheon has already started looking at the other services Lexacom offer to see how they could further improve Stonelaw's workflow.

Christina continued "Knowing that Lexacom offers more than just digital dictation services is a real lifesaver. It means we can lean on them, when we need to, without the financial commitment and it is perfect for our administrative set up."

For more details, visit www.lexacom.com

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We are very excited to be soon trialling Lexacom's new speech recognition software, Lexacom Echo, as it will be another step to even better workflow efficiencies.

Christina McCutcheon, Practice Manager

