

A decorative pattern of white triangles of various sizes and orientations is scattered across the blue background, primarily concentrated on the right side of the image.

# LEXACOM<sup>®</sup>

Document creation solutions for healthcare:  
Lexacom Echo<sup>2</sup>

DIGITAL DICTATION / OUTSOURCED  
TRANSCRIPTION / MOBILE DICTATION /  
**SPEECH RECOGNITION** / CLOUD - BASED  
SHARING / SEAMLESS INTEGRATIONS /

## ► Speech. Empowered.

Lexacom is a UK-based company delivering voice-to-text technology and workflow solutions to the healthcare, legal and professional markets. Our vision is to help organisations around the world to increase their professional productivity and drive operational excellence through innovative, reliable and cost-effective solutions.

Lexacom offers a wide range of services which all work harmoniously with your Lexacom 3 digital dictation and document creation system. Fully integrated, these additional features are designed to help your organisation work smarter.

One of the main areas we specialise in is voice-to-text technology, otherwise known as speech recognition...

### We understand.

For clinicians, there is an increasing need for written communication. Daily administration can be very time consuming and can also become a distraction from other important things, in particular time spent with patients. More healthcare providers are switching to speech recognition software to create documents more efficiently than ever before. Our users have told us that this allows them to streamline workflows without updating or reinventing business processes or IT systems, and without the need for costly upfront hardware purchases.

With the implementation of Lexacom Echo<sup>2</sup>, clinical notes, e-mails and other important documents can be created in a fraction of the time it takes to type.

### You can say that again!

In most cases, people talk much faster than they can type, reducing document creation times and admin workload would provide beneficial time savings for any busy practice. Our studies show, that the use of Lexacom Echo<sup>2</sup> speech recognition will allow users to electronically **create documents at a speed of up to 160 words per minute; 3 times faster than typing and therefore a significant time saving.**

Save up to  
80% of  
admin time.



Market leading  
accuracy!

Free 30  
day trial.

Secure  
cloud-based  
technology.



Clear, simple  
pricing with a  
low monthly  
subscription.

IT teams can  
add new users  
with a few  
simple clicks.



Designed by  
healthcare  
professionals;

for healthcare  
professionals.

Dictate  
anywhere  
you can  
type.



No profile training  
for users required.



Regularly  
updated.



► Speech. Empowered



Lexacom Echo<sup>2</sup> revolutionises the way that professional speech recognition is made available and has the potential to dramatically improve efficiency. Lexacom Echo<sup>2</sup> uses the latest in Artificial Intelligence to manage and support a UK specific medical dictionary for our uses, ensuring Echo<sup>2</sup> stays up to date with not only medical terms, but also professional acronyms and abbreviations.

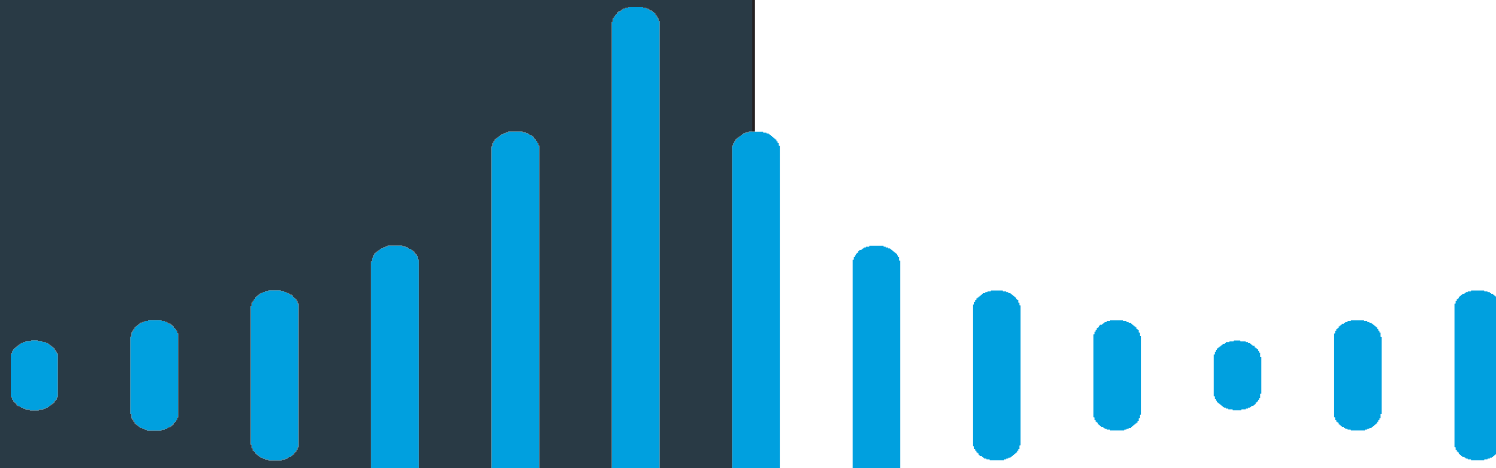
Designed to reduce the burden of administration on busy clinicians, Lexacom Echo<sup>2</sup> makes use of the latest AI technology to ensure high levels of accuracy at all times. There is no need to follow any voice training enrolment process or for users to sit in lengthy training courses. For the majority of users, Lexacom Echo<sup>2</sup> will work exactly as they need it to from their very first word. Here at Lexacom, we design all of our software with the user in mind and Echo<sup>2</sup> is no exception. Once installed Echo<sup>2</sup> displays as a clean, simple toolbar that can be placed anywhere on the screen. When a user needs to access the software, they can simply place the cursor where they would normally type, hit the record button on the microphone and their words will appear as they speak.

All of the complex processing and dictionary management is taken care of by Lexacom via the cloud. We frequently update the software to ensure consistently high levels of accuracy, and because we process the content for you, there is no need to have high powered PC's to use the software. The deployment process is really simple as well; a system administrator can add a new user to Echo<sup>2</sup> in just a few minutes. Each user enrolled will then receive an initiation email to download the software ready to begin. Lexacom have taken every opportunity to make the software as simple and easy to use as possible. Not just for the end users but also for IT teams and management.

**Quite simply, it is designed to lighten your workload, improve patient security and enhance efficiency in your workplace.**

**So what are busy healthcare professionals using speech recognition for today?**

- To create all types of documents and referrals.
- To enter clinical notes following consultation.
- To manage emails.
- To provide accessibility for users with additional requirements, for example dyslexia.
- To ultimately boost efficiency company-wide.
- To reduce administrative workload and burdon from GPs and medical secretaries alike.



**Their,  
there,  
they're.**

Those soothing words which are always said to make things better, quite appropriate really. Accuracy is key, so let Lexacom Echo<sup>2</sup> put your words into context to ensure you are heard loud and clear. Lexacom for healthcare makes your practice better, your workflow better, your life better.

**#LexacomForHealthcare**

# Winning combination of Lexacom Echo and Lexacom Connect.

**Southernhay House Surgery in Exeter has dramatically reduced time spent dictating and transcribing referrals thanks to a winning combination of cloud-based Lexacom Connect digital dictation and medical speech recognition software, Lexacom Echo.**

Southernhay House Surgery is an 8100-patient practice operating from two sites. In 2016, a staffing shortage prompted the practice to review its reception and administrative functions. This resulted in the creation of a new 'administrator' role covering both reception and typing tasks across the two sites.

Although the practice was already using digital dictation, it had numerous limitations. As a forward-thinking team, Southernhay needed a solution to not only support multi-site working for the present, but one that could be expanded to incorporate federated working in the future.

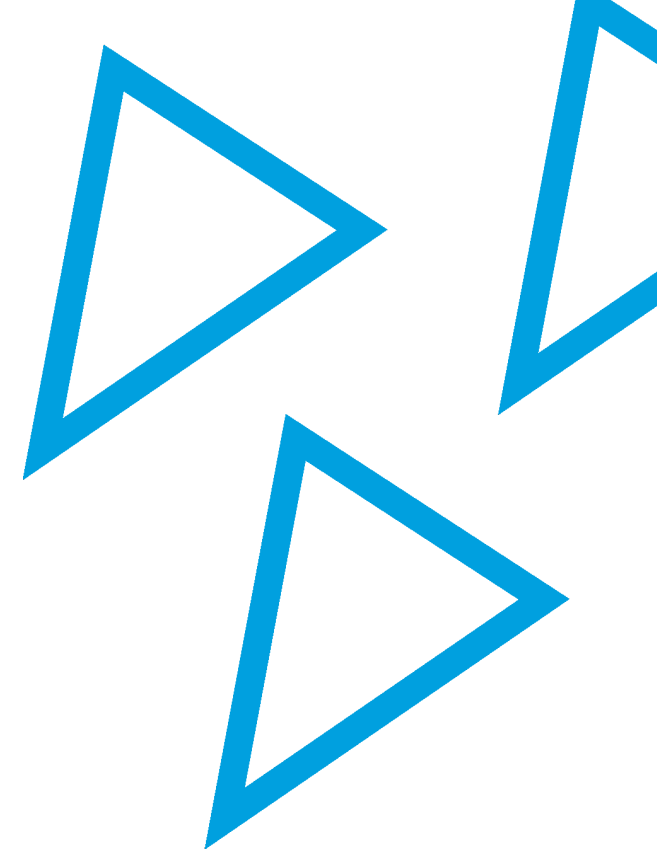
Lexacom was able to offer exactly what the practice wanted and more. Lexacom Connect is an advanced, cloud-based digital dictation system which integrates fully with Southernhay's clinical system, SystemOne, and allows the practice's seven GPs and administrators to work seamlessly regardless of location. Cindy Flatt, Practice Manager, told us of the difference this has made to the team already: "Only last week a GP consulting at our branch site dictated a referral in an evening appointment and the member of staff at the reception desk had typed it ready for checking and sending before the next patient had finished their appointment."

To improve efficiency further, Southernhay also purchased Lexacom's speech recognition software, Lexacom Echo. Cindy continued: "We had a demo of Lexacom Echo and could immediately see it was very user friendly. Because it was new to GPs and the administration team, everyone learnt the new system together." Lexacom Echo is now being used by six clinicians in the practice, with a consistently high level of accuracy. The practice believes Lexacom's software has been instrumental in improving their efficiency. "Introducing the combined administrator role alongside Lexacom Echo has freed up at least 20 hours a week. We love Lexacom Echo and would highly recommend it to others." she concluded. Southernhay's next step is to extend the use of Lexacom Connect to share secretarial resources with other practices to support federated working and reduce the impact of staff shortages.

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**Cindy Flatt, Practice Manager**  
- Southernhay House Surgery



# We like to let our software do the talking...

For more information about Lexacom Echo<sup>2</sup>, and how speech recognition can help transform working practices for you and your busy organisation, here are ways you can get in touch:

- ▶ We will happily arrange for a free 30 day trial for you and your team.
- ▶ Join one of our free webinars to see Lexacom Echo<sup>2</sup> in action, and for live Q&A with our resident speech recognition expert. For more details, dates and times please head to our website: [www.lexacom.co.uk/webinars](http://www.lexacom.co.uk/webinars)
- ▶ Speak to your Regional Account Manager who can arrange a bespoke demonstration for you and your team, either remotely, in your practice or offices.

**LEXACOM**<sup>®</sup>

To find out more about how our comprehensive dictation and document creation system can help your team work more efficiently, please get in touch:

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T: 01295 236910  
[www.lexacom.co.uk](http://www.lexacom.co.uk)